

Sedex Members Ethical Trade Audit Report





	Audit Details								
Sedex Company Reference: (only available on Sedex System)	ZC: N/A / 409070505		Sedex Site Re (only available System)		ZS: N/	A / <mark>409083369</mark>			
Business name (Company name):	Mustonakis								
Site name:	Musto Nakis								
Site address: (Please include full address)	ESENSEHIR MAH.MUCEVHER SOK 34 A UMRANIYE		Country:		Turkey				
Site contact and job title:	Mrs Ayfer Demir (Ad	ccour	nting Reponsib	ole)					
Site phone:	0090216 499 35 21		Site e-mail:		musto	nakis@gmail.com			
SMETA Audit Pillars:	∑ Labour Standards	Safe	lealth & Denviron ty (plus onment 2-		ment	Business Ethics			
Date of Audit:	January 10, 2020 / <mark>19.8.2020</mark>								
						_			

Audit Company Name & Logo:
Bureau Veritas CPS



Report Owner (payer):

Mustonakis

Audit Conducted By										
Affiliate Audit Company		Purchaser		Retailer						
Brand owner		NGO		Trade Union						
Multi– stakeholder			Combined Audit (select all that apply)							



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- **SMETA Additions**
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

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SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

This audit includes elements beyond the scope of a Social Compliance Audit as defined by the APSCA Competency Framework. The association of the auditor's APSCA number with this report is limited to those elements outlined in the APSCA Competency Framework, APSCA makes no representations with respect to the auditor's competency to professionally evaluate compliance with any other audit elements.

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Cağla Baskın / AYKUT MORALAR APSCA number: 21700076 / RA

21700072

Lead auditor APSCA status: Member Auditor

Team auditor: APSCA number: N/A Nil

Interviewers: Çağla Baskın/ AYKUT MORALAR APSCA number: 21700076/ RA

21700072

Report writer: Cağla Baskın / AYKUT MORALAR Report reviewer: Kiwi Zhang/ Queenie Lei

Date of declaration: January 10, 2020 / 19.8.2020

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post-audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Summary of Findings

Audit company: Bureau Veritas CPS

Issue (please click on the issue title to go direct to the appropriate audit results by clause)		Area of Non–Conformity (Only check box when there is a non– conformity, and only in the box/es where the non–conformity can be found)			Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)	
	Note to auditor, please ensure that when issuing the audit report, hyperlinks are retained.		Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP						0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
OB	Management systems and code implementation		×			2 / <mark>1</mark>	0/ <mark>0</mark>	0/0	 NCs: Building occupational permit not obtained / there was no building occupational permit obtained during audit day. No work time manual records provided before July 2019 / all documents were observed and verified.
1.	Freely chosen Employment					0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
2	Freedom of Association					0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
3	Safety and Hygienic Conditions	×	×			1/0	0/1	0/0	NC: • Employees were not using earplugs / It was noted that employees were using earplugs during site tour in noisy areas. OB:



								The laser cutting machine has a protective cover. However, it is recommended to install a sensor to remove the cover and prevent it from working.
4	Child Labour			0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	•	Nil
5	Living Wages and Benefits			2/ <mark>1</mark>	O/ <mark>O</mark>	O/ <mark>O</mark>	•	1. Factory's payments to social insurance agency were paid for national minimum wage and not paid for the remaining balance of salaries and overtime hours for workers provided with social insurance benefit. / Factory's payments to social insurance agency for all workers were paid for national minimum wage and not paid for the remaining balance of salaries and overtime hours for the workers provided with social insurance benefit in the factory. This caused workers' retirement wages to be calculated less than the actual amount during retirement. 2. No work time manual records provided before July 2019 / All documents were observed and verified.
6	Working Hours			3/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>		Sample population employees worked in excess of the 11 hours per

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							day / Time and wage records were checked. There were no violations regarding timeouts. 2. Night shift workers changed their shifts without 11-hour rest between two shifts / Time and wage records were checked. There were no violations regarding timeouts. 3. No work time manual records provided before July 2019 / All documents were observed and verified.
7	<u>Discrimination</u>			0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
8	Regular Employment			0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
8A	Sub-Contracting and Homeworking			0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
9	Harsh or Inhumane Treatment			0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
10A	Entitlement to Work			0/ <mark>0</mark>	0/ <mark>0</mark>	0/ <mark>0</mark>	• Nil
10B2	Environment 2-Pillar			3/0	0/ <mark>0</mark>	0/ <mark>0</mark>	NCs: 1. Packaging and waste declarations were not available / The waste disposal contracts were seen. Acceptable 2. Ministry approved industrial waste management plan was not obtained /

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								 The Ministry approved industrial waste management plan was obtained for a review. Acceptable. 3. "Environmental Permit" was not obtained from Ministry of Environment and Forestry / Facility provided the environmental permit for a review. Permit is acceptable 		
10B4	Environment 4–Pillar				N/A	N/A	N/A	N/A		
10C	Business Ethics				N/A	N/A	N/A	N/A		
General observations and summary of the site:										
They of comp	General observations and summary of the site: The facility generally followed the applicable regulations, but some gaps were noted. They are currently establishing a detailed management system based on Sedex. They have written policies and procedures, a responsible team for the compliance, a good communication mechanism with employees. The youngest worker was 21 years old in the company. There was no migrant employee in the company. There was no pregnant worker in the company. There was no disabled worker in the company. All workers were taken into the audit scope.									

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

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Site Details

	Site Details						
A: Company Name:	Mustonakis						
B: Site name:	Musto Nakis						
C: GPS location: (If available)	GPS Address: 41°00'20.4"N Latitude: 41°00'20.2"N Longitude: 29°09'57.8"E						
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business opening and operating permit number: 2019/349						
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Embroidery, Quality Control						
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	The audited factory was established in 2013 and the process embroidery and quality control was done in-house. Factory production capacity is 8000-10000 pieces per day The facility occupied 2 floors of building with a total production area of 550 square meters. No dormitories were provided for workers. It is not a shared building.						
	Production Building no	Descriptio	n	Remark, if any			
	Floor 1	Entry		Nil			
	Floor 2	Embroide quality co offices , d room , toil lunch hall	ntrol, ressing let ,	Nil			
	Floor 3	Garret (e	mpty)	Nil			
	Is this a shared building?	No		Nil			
	The factory specialized in the production of embroidery. The products made in the factory were sent 50% to Export market (European countries) and 50% to domestic market. The factory adopted finger printing recording system to record employees' working hours. The regular working hours for office employees: Monday to Saturday; 08:00 to 18:00 with 60-minute lunch break at 12:00 and 2 times of 15-minute tea break at 9:30 a.m. and 16:00 respectively. Sunday were weekly rest days. Shift for Saturday is from 08:00 to 10:30 with 15-minute tea break at 09:30.						



	The regular working hours for embroidery employees: Monday to Saturday with 3 shifts as 08:00-16:00 / 16:00-24:00 /24:00-08:00 with 30-minute lunch break respectively.
	All wages were paid through the bank transfer and cash from 3rd to 5th days of each month. Remark: 1. There was no agencies / government waivers / collective bargaining used or available by the auditee, which made the contractor license/agency labor contract / government waivers / collective bargaining agreements not applicable. 2. Audit Company: Bureau Veritas Consumer Products Service Audit Company APSCA Number: 11600002 Lead Auditor Name: Cagla Baskin / AYKUT MORALAR APSCA Auditor Registered Number: 21700076 / RA 21700072
	F1: Visible structural integrity issues (large cracks) observed? Yes No F2: Please give details: Nil
	F3: Does the site have a structural engineer evaluation? Yes No
	F4: Please give details: Nil
G: Site function:	Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	March , April , May
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	7 embroidery machines, 1 laser cutting machine, 1 printing machine
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify) (Worker Representatives: Avni Guven; Tugba Ovunc) ☐ None

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K: Is there any night production work at the site?	
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N/A, no accommodation was provided. N1: If no, please give details

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Audit Parameters									
A: Time in and time out	Day 1 Time i 09:15 Day 1 Time o		A3: Day A4: Day	A5: Day 3 Time in: A6: Day 3 Time out:					
B: Number of auditor days used:	1 auditor x 1day / <mark>1 auditor x 1day</mark>								
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define								
D: Was the audit announced?	☐ Announced ☐ Semi – announced: Window detail: 2 weeks / 1-22 August ☐ Unannounced								
E: Was the Sedex SAQ available for review?	Yes No E1: If No, why not? Facility did not have membership on Sedex, thus they did not fill SAQ. / they did not fill SAQ.								
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No N/A If Yes , please capture detail in appropriate audit by clause								
G: Who signed and agreed CAPR (Name and job title)	Mr Teoman	Gunesoglu (owner)						
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☐ No								
I: Previous audit date:	N/A / 10.1.20	<mark>)20</mark>							
J: Previous audit type:	N/A / Initial	N/A / Initial							
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ☐ N/A								
Audit attendance		Manageme	ent ent	Worker Represer	ntatives				

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	Senior management	Worker Committee representatives	Union representatives
A: Present at the opening meeting?			☐ Yes ☐ No
B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No
C: Present at the closing meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A / 1 worker representative		
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There was no union available in the facility.		

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Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis								
	Local			Migrant*			Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	
Worker numbers – Male	19 / <mark>17</mark>	0/0	0/0	0/2	0/0	0/0	0/0	19 / <mark>19</mark>
Worker numbers – female	8 / <mark>5</mark>	0/0	0/0	0/0	0/0	0/0	0/0	8 / <mark>5</mark>
Total	27 / <mark>22</mark>	0/0	0/ <mark>0</mark>	0/0	0/0	0/0	0/0	27 / <mark>24</mark>
Number of Workers interviewed – male	7 / <mark>6</mark>	0/ <mark>0</mark>	0/0	0/0	0/0	0/0	0/0	7 / <mark>8</mark>
Number of Workers interviewed – female	3 / <mark>2</mark>	0/0	0/0	0/0	0/0	0/0	0/0	3 / <mark>2</mark>
Total – interviewed sample size	10 / 8	0/0	0/0	0 / 2	0/0	0/0	0/0	10 / 1 <mark>0</mark>



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A: Nationality of Management	Turkey / turkey	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Turkey B2: Nationality 2:Syrian B3: Nationality 3:	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods:
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1 100 / 92 C1: approx % total workforce: Nationality 28 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: 100% salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5: 100 % monthly paid D6:% other D7: If other, please give details	

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5.1

SMETA	
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Worker Interview Summary			
A: Were workers aware of the audit?			
B: Were workers aware of the code?	∑ Yes □ No		
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group of 4 employees employees	/ 1 group of 4	
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 3 / <mark>4</mark>	D2: Female: 3 / <mark>2</mark>	
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes ☐ No If no, please give details	S	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	∑ Yes □ No		
G: In general, what was the attitude of the workers towards their workplace?	☐ Favourable☐ Non-favourable☐ Indifferent		
H: What was the most common worker complaint?	None		
I: What did the workers like the most about working at this site?	Management attitude i	s like a family.	
J: Any additional comment(s) regarding interviews:	None		
K: Attitude of workers to hours worked:	Favourable		
L. Is there any worker survey information available?			
Yes No L1: If yes, please give details:			
M: Attitude of workers: (Include their attitude to management, workplace, and the interview pro included) Note: Do not document any information that could put workers		e information should be	

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6.1

Confidential interviews were conducted with a total of 10 employees without the presence of factory management in a private room. Employees seemed comfortable with the process and were able to contribute openly. They were not coached for interview. The attitude of workers were favourable and they liked the working environment and with their colleagues/teams. All employees were clear on their contractual status and understood their basic terms and conditions. All could recall having had an induction covering health and safety, hygiene and basic contractual terms. Per worker's statement, payments were always done completely without any delay on payment dates.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Worker representative were freely elected by employees. Based on interview of worker representative, employees did not have any complaint to him in general except few cases for personal excuses. Based on interview process, employees were in general with the working conditions in the factory.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

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The attitude of management was co-operative, receptive and supportive during the audit process, and they granted access of all sections, docs & workers. Management also allowed auditor to take photos onsite and provided photocopies of relevant documents.



Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Human right policy was established.

Management provided full access to any type of documents requested by the auditor. The factory documentation was completed and well classified. Auditor verified documents related to the audit such as trade registration, work safety instructions, labor contracts, identification card copies, health certificates, training records, personal files and verified that factory was in compliance with all requirements of ETI Base Code and local legislation.

Two-way communication meetings to discuss about improving working conditions take place between management and workers regularly. The auditee has set and public stated their mission, vision and objectives, which also refers to Code of Conduct. Furthermore, the auditee has ensured worker involvement via detailed procedures and trainings on worker representation and grievance mechanism. Satisfactory evidence has showed that there are freely-elected worker representative, who meet the management once a month. It has been noted that the auditee has an effective grievance mechanism; the mechanism consists of using suggestion boxes, worker representation, and an open door policy. All these processes are documented and integrated into worker trainings.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

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Documents checked & comments:

- 1. Policy documents
- 2. Legal documents
- 3. Training records
- 4. Management interview
- 5. Worker interviews



6. Management and worker interviews about Code7. Factory's social policy and relevant procedures.8. Human Right Policy9. ETI Base Code	e awareness		
A: Policy statement that expresses commitment to respect human rights?	Xes No A1: Please give details: Humestablished and shared with		
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Mrs Ayfer Demir Job title: (HR Manager)		
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No Please give details: Facility has whistle blowing system and recording system to report of grievance or suggestion.	online grievance	
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	∑ Yes ☐ No D1: If no, please give details	S	
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented? Please give details: Facility management creat privacy policies in employee contracts. It was verified with worker interviews.		e contracts. It was	
Findings			
		Objective evidence observed:	
None Observed		Not Applicable	



Good examples observed:		
Description of Good Example (GE):	Objective Evidence Observed:	
None Observed	Not Applicable	

Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 191,67%	A2: This year 0 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	56%	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: 0%	C2: This year 0 %
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	0	
E: Are accidents recorded?	 ☐ Yes☐ NoE1: Please describe: Accidents were recorded.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year:2019 Number: 0	F2: This year:2020 Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	0	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 2019 0	H2: This year: 2020 0

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I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months _0% workers	I2: 12 months 0_% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0% workers	J2: 12 months 0% workers

0B: Management system and Code Implementation

(Click here to return to summary of findings)

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.4 Suppliers are expected to communicate this Code to all employees.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Management provided full access to any type of documents requested by the auditor. The factory documentation was complete and well classified. Auditor verified documents related to the audit such as trade registration, work safety instructions, labour contracts, identification card copies, health certificates, training records, personal files and verified that factory was in compliance with all requirements of ETI Base Code and local legislation.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1. Policy documents
- 2. Legal documents
- 3. Training records
- 4. Management interview
- 5. Worker interviews
- 6. Management and worker interviews about Code awareness
- 7. Factory's social policy and relevant procedures.
- 8. ETI Base Code

Management	Systems:
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☐ Yes ☑ No



	-
	A1: Please give details: No fines/prosecutions were noted.
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe: It was verified with document review and management declaration that social compliance policy was established. + Forced Labor Policy + Child Labor Policy + Discrimination Policy + Harassment & Abuse Policy
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Factory had own Social Compliance Policy which was also announced to employees. Social compliance policy was posted on site. Company partners followed the effectiveness of social compliance policy onsite.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe: Training records were obtained for review. Employees had trainings about the social policy and records were kept. Additionally all newly hired workers had an orientation training covering these issues. Records of orientation training were available in personnel files.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Training records were obtained for review. Employees had training about the social policy and records were kept. Additionally all newly hired workers had an orientation training covering these issues. Records of orientation training were available in personnel files.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	Yes No F1: Please give details: No such internationally recognised system certifications.
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: Mrs Ayfer Demir was Head of the human resources department.
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Mrs Ayfer Demir is also Manager of Corporate Responsibility



I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: It was verified with document review and management declaration.			
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: It was verified with document reviewed, worker interviews and management declaration.			
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: Risks identified in the risk assessment were eliminated properly and OHS expert of the company followed potential risks regularly.			
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: Risks identified in the risk assessment were eliminated properly and OHS expert of the company followed potential risks regularly			
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: Facility had their own Social responsibility policy and they shared this standards to their suppliers. Suppliers need to confirm and follow requirements from their side.			
Land rights				
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?				
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: Facility follows every legal laws and applies it.			
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC:			
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.				

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Q1: Please give details: Facility had fac facility. Facility management provided occupational permit.	•	
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts? Yes No R1: Please give details: The facility dem to avoid or minimize adverse impacts.	onstrated	
Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: Based on current evidence, there was no building occupational permit obtained during audit day. 1. Objective exposured: Document Revo	view /	
First Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION NOT TAKEN Follow up Status: Open There was no building occupational permit obtained during audit day. Local law: According to planned areas zoning regulation Article 64 it is mandatory to obtain permission from municipalities or governor's offices which give building occupational permit for to use the completely or partially finished buildings.		
ETI requirement: 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with.		
Recommended corrective action: It is recommended that management adopt practices and controls to ensure that building occupational permit is provided.		
Timescale: 30 days Action taken by: Teoman Gunseoglu (Owner)		
2. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: Based on satisfactory evidence fingerprint system was established July 2019. Time was recorded manually before July 2019 but manual time records were not seen before July 2019. Therefore, auditor couldn't build solid opinion for working hours before July 2019.	view/	

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First Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: CLOSED

All documents were observed and verified.

Local law and/or ETI requirement:

The Employer shall maintain the following records on site for at least the previous 12 months and shall make them available to social auditor(s) for review:

- Payroll records of all employees
- Time Cards for all employees
- Piece rate records for all employees if applicable
- Employee files
- All legally require certifications and licenses
- Production Records
- Sub-contractor / supplier Records
- Disciplinary Records
- Machine Maintenance Records
- Accident & Injury logs
- Medical Clinic records
- Collective Bargaining Agreements
- Employee Contracts

Recommended corrective action:

It is recommended that management adopt practices and controls to ensure that wage and working hour records are kept for at least the past 12 months for auditors' review.

Timescale: 30 days

Action Taken by: Teoman Gunesoglu (Owner)

Observation:		
Description of observation: None Observed	Objective evidence observed: Not Applicable	
Good Examples observed:		
Description of Good Example (GE): None Observed	Objective evidence observed: Not Applicable	

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1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

All workers were directly recruited by factory management. 30 personnel files of workers were sampled and found that the factory did not hold any original documents such as official ID cards, educational certificates, etc. Personnel files were documented with worker's job application, appointment letter, personal details and copies of age proof documents. There were no employment terms or internal policy that in any way punishing workers for terminating their employment. According to workers' information, workers can move freely inside the work premises without any restriction to toilets or breaks. This was also verified through factory tour.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1.Policy documents
- 2. Personnel files (30 samples)
- 3. Worker Contracts
- 4. Worker interviews

A: Is there any evidence of retention of original documents, e.g. passports/ID's	☐ Yes ☐ No If Yes please give details and category of workers affected: N/A
B: Is there any evidence of a loan scheme in operation	Yes No If yes please give details and category of worker affected: N/A
C: Is there any evidence of retention of wages /deposits	Yes No If yes please give details and category of worker affected: N/A
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No Please describe finding: It was verified with worker interviews and management declaration.

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E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	Yes No Not applicable Please describe finding: The Company did document but there were other written doworkers.	
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No Please describe finding: It was verified with worker interviews.	document review and
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	☐ Yes☐ No☐ Not applicable If yes please give details and category of v	vorkers affected:
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No Please describe finding: It was verified with document review and management declaration that social compliance policy was established.	
	"	
Description of the complete of	Non–compliance:	Otto di un suddenne
Description of non–compliance: None Observed Not Applicable		observed:
	Observation:	
Description of observation:		Objective evidence observed:
None Observed		Not Applicable
Good Examples observed:		
Description of Good Example (GE):		Objective evidence
None Observed		observed: Not Applicable



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

No union was established in the factory. Employees are free to join any union or association and management does not interfere or restrict workers' choice of joining or forming any union or association. Based on, management and employee interviews, in the factory the workers could elect their representative and employees would freely go to management for any issues. There was worker representative who was freely elected by employees to represent themselves to management for the sensitive cases.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1. Worker representative election records
- 2. Worker meeting records
- 3. Worker interviews
- 4. Factory's policy about freedom of association
- 5. Factory procedures about grievance mechanism
- 6. Grievance box records and worker representative meeting records

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify) (Worker Representatives: Avni Guven; Tugba Ovunc)/ (Worker Representatives: Avni Guven; Tugba Ovunc) ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No

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C: Is it a legal requirement to have a worker's committee?	☐ Yes ☐ No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No D1: Please give details: There is open door policy and whistle blowing system available in facility that employees can complain directly to the top management. (Declared by workers during interviews) D2: Is there evidence of free elections?		
	Yes No No		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: It was verified with worker interviews and worker representative's declarations		
F: Name of union and union representative, if applicable:	None	F1: Is the	re evidence of free elections?
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	None	G1: Is the	ere evidence of free elections?
H: Are all workers aware of who their representatives are?	⊠ Yes □ No		
I: Were worker representatives freely elected?	⊠ Yes □ No	11: Date	of last election: 2019
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: 2 worker representatives		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Based on worker interview, management interview and worker representative interview; grievance mechanism is effective in the facility.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		
If Yes , what percentage by trade Union/worker representation	M1: 0% workers covered by Union CBA M2: 0% workers covered by Union CBA		

6.1



M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No	
	Non-compliance:	
Description of non–compliance:		Objective evidence
None Observed		observed: Not Applicable
	Observation:	
Description of observation:		Objective evidence observed:
None Observed		Not Applicable
Good Examples observed:		
Description of Good Example (GE):		Objective evidence
None Observed		observed: Not Applicable

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3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

There was a contracted H&S specialist and an occupation doctor.

All exit doors and aisles were clearly marked and unobstructed.

There were adequate number of fire extinguishers and fire hydrant in the factory. Fire extinguishers were checked periodically.

Fire alarm buttons were available and visual alarm was also installed for noisy areas.

PPE was available for chemical usage and ear-plug available for noisy areas.

Electrical ground report was up-to-date.

Electrical panels were provided with isolation mat.

Inspection report of compressors was up-to-date.

H&S training records were kept properly. Accidents records were also available with necessary corrective actions noted.

A comprehensive risk assessment was conducted.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1. Factory tour
- 2. H&S documents
- 3. Inspection records
- 4. Document review
- 5. Worker interview
- 6. Management interview

A: Does the facility have general and occupational Health & Safety policies	
and procedures that are fit for purpose	



and are these communicated to workers?	A1: Please give details: Last Health and Safety training was given, and H&S training was provided.	
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: The company's procedures and policies were kept in writing.	
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: No structural additions without required permits noted.	
D: Are visitors to the site informed on H&S and provided with personal protective equipment	 ∑ Yes □ No D1: Please give details: It was verified during site tour on audit day. 	
E: Is a medical room or medical facility provided for workers?		
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	E1: Please give details: There was a clean doctor room provided in the facility. This doctor room was meeting the legal requirements as provided stretcher, awning.	
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	∑ Yes ☐ No F1: Please give details: There was contracted company doctor available at site.	
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	 ☐ Yes ☐ No G1: Please give details: It was verified with worker interviews. 	
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	Yes No H1: Please give details: N/A, no dormitory was provided, but personal storage space was provided and was verified during site tour on audit day.	
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No I1: Please give details: Risks identified in the risk assessment were eliminated properly and OHS expert of the company followed potential risks regularly.	



J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	 ☐ Yes☐ NoJ1: Please give details: No process wathe environment in the company.	s observed to damage
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	YesNoK1: Please describe: No process was convironment in the company. Also the	
	chemicals used production processes	i.
	Non-compliance:	
customer code:	ainst Local Law NC against	Objective evidence observed:
It was noted that employees were not us tour.		During Site tour. Please refer to NC photo No.1
First Partial Follow Up audit on 19 Aug, 202 Follow up Status: CLOSED All workers used ear plugs during the wor		During the site tour
Local law: Regulation on health and safety measures Article 7: 3) In cases where the measures workers from the negative effects of dans personal protection methods are applied	taken for the collective protection of gerous chemicals are not sufficient,	
ETI requirement: 3.1 A safe and hygienic working environn mind the prevailing knowledge of the incomplete Adequate steps shall be taken to preven out of, associated with, or occurring in the as is reasonably practicable, the causes denvironment.		
Recommended corrective action: It is recommended that management adopt practices and controls to ensure that necessary personal protective equipment's are provided to relevant employees and measures are taken to ensure that employees use such personal protective equipment appropriately.		
Time Scale : 30 days Action taken by: Teoman Gunseoglu (Ov	vner)	

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Observation:		
Description of observation:	Objective evidence observed:	
The laser cutting machine has a protective cover. However, it is recommended to install a sensor to remove the cover and prevent it from working.	Per onsite tour	

Good Examples observed:		
Description of Good Example (GE): None Observed	Objective evidence observed: Not Applicable	

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4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Factory verified the age proof documents and retained copies of these documents on appointment. Auditor verified 30 workers' personnel files where workers have job application, copies of age documentation, contract based on listed terms and conditions signed by parties, educational certificate, etc., and found they were maintained in all of cases. According to the age documentation of the employees no child labour was found and worker's testimonies support documentary evidence of compliance. The youngest worker was 21 years old.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1. Policy review
- 2. Document review
- 3. Management interview
- 4. Worker interview

A: Legal age of employment:	Legal minimum age is completed 15
B: Age of youngest worker found:	According available ID copies the youngest worker was 21 years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0 %
E: Are workers under 18 subject to hazardous work assignments? [Go to clause 3 – Health and Safety]	Yes No No workers under 18. E1: If yes, give details

6.1



Non-compliance:		
Description of non–compliance:	Objective evidence observed:	
None Observed	Not Applicable	

Observation:	
	Objective evidence observed:
None Observed	Not Applicable

Good Examples observed:		
Description of Good Example (GE):	Objective evidence observed:	
None Observed	Not Applicable	

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5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

During this initial visit, 10 payroll records samples were selected to evaluate the wages and compensation status of the factory. A review of pay records yielded that the actual lowest wage was legal minimum wage. National minimum wages were paid through the bank transfer at monthly rate at latest on the first week of each month. All employees appeared to be registered with social security and as informed through workers' statement and documents review. No unjustified deductions and delay of payments; workers confirmed accuracy during interviews. Employees' wages were calculated on monthly basis and paid monthly first week of each following month.12 months of payroll records were available for review. Annual leave was provided to workers who completed one year of service period in accordance with law.

Employees were provided with detailed payslips and required to sign it every month.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1. Time and payroll review
- 2. Document review (Leaves, insurance premiums, payslips, taxes, etc.)
- 3. Worker interview

Non-compliance:					
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Factory's payments to social insurance agency for all workers were paid for national minimum wage and not paid for the remaining balance of salaries and overtime hours for the workers provided with social insurance benefit in the factory. This caused workers' retirement wages to be calculated less than the actual amount during retirement.	1. Objective evidence observed: Document Review/ Document Review				

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Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION NOT TAKEN Follow up Status: Open

Factory's payments to social insurance agency for all workers were paid for national minimum wage and not paid for the remaining balance of salaries and overtime hours for the workers provided with social insurance benefit in the factory. This caused workers' retirement wages to be calculated less than the actual amount during retirement.

Local law:

Turkish Labor Law Article 32 - In general terms, wage is the amount that is paid to a person in return for a job by the employer or third parties and paid in cash.) As a rule, wages, premiums, bonuses and all kinds of remuneration of this nature shall be made in the bank or in a private paid.

ETI requirement:

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

Recommended corrective action:

It is recommended that whole payment amounts should be registered to Social Security Foundation and to be paid in an official manner.

Time Scale: 365 days

Action taken by: Teoman Gunseoglu (Owner)

2. C)escri	ption	of non-	-comp	oliance:
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NC against ETI/Additional Elements□ NC against Local Law□ NC against customer code:

Based on satisfactory evidence fingerprint system was established in July 2019. Time was recorded manually before July 2019 but manual time records were not seen before July 2019. Therefore, auditor couldn't build solid opinion for working hours before July 2019.

Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: Closed

All documents were observed and verified.

Local law and/or ETI requirement:

The Employer shall maintain the following records on site for at least the previous 12 months and shall make them available to social auditor(s) for review:

- Payroll records of all employees
- Time Cards for all employees
- Piece rate records for all employees if applicable
- Employee files
- All legally require certifications and licenses
- Production Records
- Sub-contractor / supplier Records
- Disciplinary Records
- Machine Maintenance Records

2. Objective evidence observed:

Document Review / Document Review

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-	Accident	&	Injury	/ I	oas

- Medical Clinic records
- Collective Bargaining Agreements
- Employee Contracts

Recommended corrective action:

It is recommended that management adopt practices and controls to ensure that wage and working hour records are kept for at least the past 12 months for auditors' review.

Timescale: 30 days

Action Taken by: Teoman Gunesoglu (Owner)

Observation:				
Description of observation: None Observed	Objective evidence observed: Not Applicable			
	1-1			

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
Free meal was provided to employees.	During site tour During site tour
Free meal was provided to employees.	

Summary Information

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hours per week for adults 40 hours for the workers between 15 – 18 years old.	A1: 45 hrs per week	A2: ☐ Yes ☑ No

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6.1



B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 11 hours per day, 270 hours per year	B1: 12,5 hrs per day (regular + overtime)	B2: ☐ Yes ☑ No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 2324,7 TL (Net) Since January 2020	C1: 2324,7 TL/Month (Net) Since January 2020	C2: Yes No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 150% of hourly wage for each working practice duration over 45 hours/week. (This is the only overtime wage premium defined in Turkish labour law)	D1: As per contract daily overtime calculated %150 , Sunday and holiday overtime %200	D2: ☐ Yes ☑ No

Wages analysis: (Click here to return to Key Information)			
A: Were accurate records shown at the first request?	∑ Yes □ No		
A1: If No , why not?			
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 employees (August 2019, October 2019, November 2019) 10 workers (July 2020, June 2020, May 2020)		
C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☑ No	C1: If Yes , please give details:	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	D1: If No , please give details:	
E: For the lowest paid production workers, are wages paid for standard/contracted hours	☐ Below legal min ☐ Meet	E1: Lowest actual wages found: 2324 TL per month	

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(excluding overtime) below or above the legal minimum?	☐ Above	,		
F: Please indicate the breakdown of workforce per earnings:	F1:% of workforce earning under minimum wage F2: 100% of workforce earning minimum wage F3:% of workforce earning above minimum wage			
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Nil Note: full time employees and please state hour / week / month etc.			
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance, income taxes			
I: Have these deductions been made?	∑ Yes □ No	dedu	ase list all ctions that peen made.	Social insurance Income taxes Please describe: Nil
	I2: Please list deductions thave not be made.		ctions that not been	1. N/A 2. Please describe: N/A
J: Were appropriate records available to verify hours of work and wages?	Yes No Manual work time records were not seen before July 2019.			not seen before July 2019.
K: Were any inconsistencies found? (if yes describe nature)	∑ Yes □ No		K1: Type Poor record keeping Isolated incident Repeated occurrence:	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No Please specify amount/time: Fingerprint system was established in July 2019, and manual time records were not seen before July 2019.			
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	Yes No M1: Please specify amount/time: N/A			

6.1

M2: If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details: N/A
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: Periodic reviews of wages were conducted.
O: Are workers paid in a timely manner in line with local law?	Yes No No
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Equal rates were being paid for equal work.
Q: How are workers paid:	 ☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:

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6: Working Hours are not Excessive

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

The regular working hours for office employees: Monday to Saturday; 08:00 to 18:00 with 60 mins. lunch break at 12:00 and 2 times of 15-minute tea break at 9:30 and 16:00. Sundays were weekly rest days. Shift for Saturday is from 08:00 to 10:30 with 15-min tea break at 09:30.

The regular working hours for embroidery employees: Monday to Saturday with 3 shifts as 08:00-16:00 / 16:00-24:00 /24:00-08:00 with 30-min lunch break

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Time and payroll records review
- 2. Daily production records
- 3. Employee interview

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Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: It was noted that night shift workers changed their shifts without 11-hour rest between two shifts in November 2019.	1. Objective evidence observed: Document Review / Document Review
Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: Closed Time and wage records were checked. There were no violations regarding timeouts.	
Local law: Regulation of specific procedures and principles of working during working in workers in the shifts regulations Article 9 - In the case of postal change, the workers shall not be employed continuously for at least eleven hours. This provision shall also apply to workers whose post has been altered.	
ETI requirement: 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.	
Recommended corrective action: It is recommended that management adopt practices and controls to ensure that employees have 11 hours break between two shifts.	
Time Scale: 30 days Action taken by: Teoman Gunseoglu (Owner)	
2. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: It was noted that 4 out of 10 sample employees worked in excess of the 11 hours per day. A review of 10 sample population employees' payroll yielded the following: 3 out of 10 sample population employees worked in excess of 11 hours per day (i.e. 11,5 hours) for 1 day per month in November 2019, which was not in compliance with the legal requirement; 1 out of 10 sample population employees worked in excess of 11 hours per day (i.e. 11,5 to 12,5 hours) for 3 to 4 days per month in October 2019, which was not in compliance with the legal requirement.	2. Objective evidence observed: Document Review/ Document Review
Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: Closed Time and wage records were checked. There were no violations regarding timeouts.	
Local law: According to Turkish Labor Law 4857, Article 63, daily working hours (regular + overtime) shall not exceed 11 hours.	



ETI requirement:

6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.

Recommended corrective action:

It is recommended that management adopt practices and controls to ensure that employee daily working hours do not exceed 11 hours.

Time Scale: 30 days

Action taken by: Teoman Gunseoglu (Owner)

3. Description of non-compliance:

NC against ETI/Additional Elements□ NC against Local Law□ NC against customer code:

Based on satisfactory evidence finger print system was established July 2019. Time was recorded manually before July 2019 but manual time records were not seen before July 2019. Therefore, auditor couldn't build solid opinion for working hours before July 2019.

Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: Closed

All documents were observed and verified.

Local law and/or ETI requirement:

The Employer shall maintain the following records on site for at least the previous 12 months and shall make them available to social auditor(s) for review:

- Payroll records of all employees
- Time Cards for all employees
- Piece rate records for all employees if applicable
- Employee files
- All legally require certifications and licenses
- Production Records
- Sub-contractor / supplier Records
- Disciplinary Records
- Machine Maintenance Records
- Accident & Injury logs
- Medical Clinic records
- Collective Bargaining Agreements
- Employee Contracts

Recommended corrective action:

It is recommended that management adopt practices and controls to ensure that wage and working hour records are kept for at least the past 12 months for auditors' review.

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Timescale: 30 days

Action Taken by: Teoman Gunesoglu (Owner)

3. Objective evidence observed:

Document Review/
Document Review



		Observation:	
Description of observation	:		Objective evidence observed:
None Observed			Not Applicable
	Goo	d Examples observed:	
Description of Good Exam	ıple (GE):		Objective evidence
None Observed			observed: Not Applicable
	Please includ	king hours' analysis de time e.g. hour/week/month back to Key information)	
Systems & Processes			
A. What timekeeping systems are used: time card etc.	Describe: Manual time record system before July 2019; Fingerprint attendance system since July 2019.		
B: Is sample size same as in wages section?			
C: Are standard/contracted working hours defined in all	⊠ Yes □ No	C1: If NO, please give details inclu- workers do NOT have standard ho contracts/employment agreement Please give details:	urs defined in

contracts/employment agreements?] Yes D: Are there any other D1: If YES, please complete as appropriate: ⊠ No types of contracts/employment 0 hrs ☐ Variable hrs Other Part time agreements used? If "Other", Please define: Yes E. Do any E1: If **yes**, please detail hours, %, types of workers affected standard/contracted ⊠ No and frequency Please give details: working hours defined in contracts/employment

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agreements exceed 48 hours per week?		
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law? Yes No
	Maximum numbe	er of days worked without a day off (in sample):
	6 days / 6 days	
Standard/Contracted Ho	ours worked	
G: Were standard working hours over 48 hours per week found?	☐ Yes ☑ No	G1: If yes, % of workers & frequency:
H: Any local waivers/local law or permissions which allow averaging/annualised hours for this site?	☐ Yes ☑ No	H1: If yes, please give details:
Overtime Hours worked		
I: Actual overtime hours worked in sample (State per day/week/month)	58 hrs per month Auditor couldn't	build solid opinion for working hours before July 2019 since ords could not be provided before July 2019. y ek nth ays

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	16 hours per a m 6 consecutive do	
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☒ No	
K: Approximate percentage of total workers on highest overtime hours:	15 %	
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: Per worker interview.
Overtime Premiums		
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of standard wages: 150%.
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 100% workers.
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes	no/low overtime p	d pay (May be standard wages above minimum legal wage, with remium) argaining agreements
where relevant.	O1: Please expla / CBA or Other	in any checked boxes above e.g. detail of consolidated pay
	N/A	
P: If more than 60 total hours per week and this is legally allowed, are there other	Safeguards a	oluntary ctive bargaining allows 60+ hours/week are in place to protect worker's health and safety anonstrate exceptional circumstances

6.1

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considerations? Please complete the boxes where relevant.	Other reasons (please specify) N/A
THIS IS IS IS IS IN	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:
	N/A
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☐ No Q1: If yes, please give details:
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	Yes No No

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7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Female employees were not required to have a pregnancy test during hiring process. Both male and female employees were working in production area and at administrative jobs. There was no evidence of sexual, verbal or physical harassment in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Factory rules
Hiring and termination policies
Job application forms
Personnel files
Wage records
Employee interviews

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: _71 % A2: Female_29 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	3
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found C1: Please give details: No discrimination was noted.

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Professional Development		
A: What type of training and development are available for workers?	Orientation program contents when facility.	a person starts to work in
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?		
	If no, please give details:	
	Non–compliance:	
Description of non–compliance:		Objective evidence observed:
None Observed		Not Applicable
	Observation:	
Description of observation:		Objective evidence observed:
None Observed		Not Applicable
G	ood Examples observed:	
Description of Good Example (GE):		Objective evidence
None Observed		observed: Not Applicable



8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Workers were given continuous employment. 10 sampled workers employment files and contracts were reviewed and the terms and conditions were found as per law. All workers were local workers and had social security insurance on-time. All employees were directly hired by management. There was no recruiting agency. There were no daily or temporary workers in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1. Employee interview
- 2. Management interview
- 3. Document review

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Non–compliance:	
Description of non–compliance: None Observed	Objective evidence observed: Not Applicable
Observation:	
Description of observation: None Observed	Objective evidence observed: Not Applicable
Good Examples observed:	
Description of Good Example (GE): None Observed	Objective evidence observed: Not Applicable

Responsible Recruitment

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 ☐ Terms & Conditions presented ☐ Understood by workers ☐ Same as actual conditions A1: If any are unchecked, please describe finding and specific category(ies) of workers affected:
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No B1: If yes, please describe details and specific category(ies) of workers affected:

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C: If yes, check all that apply: [[[[[[[[[[[[[[[[[[Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – 1: If other, please give details:
D: If any checked, give details:	/A
country of which they are not a nation	Migrant Workers: It is sense of the sense o
A: Type of work undertaken by migrant workers:	N/A, 2 migrant workers.
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: B2: Total number of (outside of local country) recruitment agencies used: N/A, no migrant workers.
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker ar is evidence of the transaction supplied by the facility to the worker?	
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent	☐ Yes ☐ No D1: If yes, number and example of roles: N/A, no migrant workers.

workers)

workers, temporary and/or seasonal



NON-EMPLOYEE WORKERS

Recruitment Fees: N/A	
A: Are there any fees?	Yes
	│
	N/A
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other B1 - If other, please give details: N/A
C: If any checked, give details:	N/A

Responsible Recruitment

	All Workers
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 ☐ Terms & Conditions presented ☐ Understood by workers ☐ Same as actual conditions A1: If any are unchecked, please describe finding and specific category(ies) of workers affected:
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No B1: If yes, please describe details and specific category (ies) of workers affected:

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C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other - C1: If other, please give details: N/A
D: If any checked, give details:	N/A
(workers sourced from a local age	Agency Workers (if applicable) N/A nt who are not directly paid by the site, but paid by the agency, Usually the
(workers sourced from a local ager agencies are paid by the sit	nt who are not directly paid by the site, but paid by the agency, Usually the te and the wages of the individual workers are paid by the agency.)
(workers sourced from a local age	nt who are not directly paid by the site, but paid by the agency, Usually the
(workers sourced from a local ager agencies are paid by the sit A: Number of agencies used	nt who are not directly paid by the site, but paid by the agency, Usually the te and the wages of the individual workers are paid by the agency.)
(workers sourced from a local ager agencies are paid by the sit A: Number of agencies used (average): B: Were agency workers' age / pay / hours included within the	ant who are not directly paid by the site, but paid by the agency, Usually the te and the wages of the individual workers are paid by the agency.) A1: Names if available: N/A Yes No
(workers sourced from a local ager agencies are paid by the site.) A: Number of agencies used (average): B: Were agency workers' age / pay / hours included within the scope of this audit? C: Were sufficient documents for agency workers available for	ant who are not directly paid by the site, but paid by the agency, Usually the te and the wages of the individual workers are paid by the agency.) A1: Names if available: N/A Yes No N/A Yes No
(workers sourced from a local ager agencies are paid by the site.) A: Number of agencies used (average): B: Were agency workers' age / pay / hours included within the scope of this audit? C: Were sufficient documents for agency workers available for review? D: Is there a legal contract /	ant who are not directly paid by the site, but paid by the agency, Usually the te and the wages of the individual workers are paid by the agency.) A1: Names if available: N/A Yes No N/A Yes No N/A Yes No N/A

6.1



Contractors: N/A Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details: N/A	
B: If Yes , how many workers supplied by contractors?	N/A	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: N/A	
D: If Yes , please give evidence for contractor workers being paid per law:	N/A	

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8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Facility management have policies and agreements to inform client before using subcontractors for client's production.

No homeworking was observed.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Document review
- 2. Factory tour
- 3. Management interview
- 4. Worker interview
- 5. Subcontractor audit reports

Non-compliance:	
Description of non–compliance:	Objective evidence observed:
None Observed	Not Applicable

Observation:	
Description of observation:	Objective evidence observed:
None Observed	Not Applicable



Good Examples observed:				
Description of Good Example (GE): None Observed			ol	bjective evidence bserved: ot Applicable
Sun	nmary of sub-contractin Not Applicable		ible	
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe:			
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If Yes , summarise d	etails:		
C: Number of sub- contractors/agents used:				
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise a	letails:		
E: What checks are in place to ensure no child labour is being used and work is safe?				
0.		if annline	1-	
Su	Immary of homeworking Not Applicable		oie	
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If Yes , summarise o	letails:		
B: Number of homeworkers	B1: Male:	B2: Female	: :	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If throu agents:	ugh agents, number of
D: Is there a site policy on homeworking?	☐ Yes ☐ No			

E: How does the site ensure worker hours and pay meet local laws for homeworkers?	
F: What processes are carried out by homeworkers?	
G: Do any contracts exist for homeworkers?	Yes No
	G1: Please give details:
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No

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9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3rd party?	Yes No A1: Please describe: Company had special online reporting system which was controlled by 3 rd party.
B: If Yes , are workers aware of these channels and have access? Please give details.	Employees can access online system from everywhere. Employees get training and they know requirements well.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Hotline, Whistle blowing, comment boxes
D: Which of the following groups is there a grievance mechanism in place for?	 Workers Communities Suppliers Other D1: Please give details: It was verified with worker interviews; the open door policy and worker representative system was effective in the company.
E: Are there any open disputes?	☐ Yes ☐ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	 ☐ Yes ☐ No F1: If no, please give details
G: Is there a published and transparent disciplinary procedure?	

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H: If yes, are workers aware of these the disciplinary procedure?	Yes No No
	H1: If no, please give details
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages	☐ Yes ☑ No
section)?	11: If yes, please give details

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

No finding noted regarding this section. Confirmed with employee interviews.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: There was no evidence of physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation which was confirmed through interviews.

Non–compliance:	
	Objective evidence observed: Not Applicable

Observation:	
Description of observation:	Objective evidence observed:
None Observed	Not Applicable

Good Examples observed:			
Description of Good Example (GE):	Objective evidence observed:		
None Observed	Not Applicable		



10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Factory did not employ any immigrant workers. Employees' ID card was reviewed before hiring and a copy of the ID card were recorded in the personnel file. And the procedure for screening through checking the original identification certificates and other background information to ensure that employees without legal right to work were not recruited.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Documents checked & comments:

- 1. Policy review
- 2. Factory tour
- 3. Management interview
- 4. Document review
- 5. Worker interview

Non–compliance:		
	Objective evidence observed:	
None Observed	Not Applicable	

Observation:		
	Objective evidence observed: Not Applicable	
None Observed	Not Applicable	

Sedex Audit Reference: 2020TRZAA408822336/ 2020TRZAA411599676

Good Examples observed:		
Description of Good Example (GE): None Observed	Objective evidence observed: Not Applicable	

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10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Confirmed with document review (Waste control documents, procedures, policies and logs.) and site tour.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Environmental permit Waste discharge permit EIA permit

Details: The company had no waste that can lead to any kind of pollution. No hazardous and contaminated water or gas is discharged.

Non-compliance:

1. Description of non-compliance:

NC against ETI/Additional Elements NC against Local Law It was noted that "Environmental Permit" was not obtained from Ministry of Environment and Forestry.

Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: Closed

Facility provide the environmental permit for a review. Permit is acceptable

Local law:

According to regulation on the amendment of the Regulation Pertaining to the permissions and licenses that have to be obtained per the Environmental Law, Article 6-8, environmental permit shall be obtained from Ministry of Environment and Forestry.

Additional Elements requirement:

1. Objective evidence observed:

Document review Document review

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10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

Recommended corrective action:

It is recommended that factory management adopt practices and a control to ensure that environmental permit is obtained from Ministry of Environment and Forestry.

Time scale: 30 days

Action taken by: Teoman Gunseoglu (Owner)

2. Description of non-compliance:

NC against ETI/Additional Elements NC against Local Law It was noted that Ministry approved industrial waste management plan was not obtained during audit day.

Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: Closed

The Ministry approved industrial waste management plan was obtained for a review. Acceptable.

Local law:

Waste Management Regulation Article 9-c) Preparing and presenting the waste management plan that it is obliged to prepare for the waste produced and the prevention and reduction of waste.

Additional Elements requirement:

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

Recommended corrective action:

It is recommended that factory management adopt practices and a control to ensure that industrial waste management plan is obtained from Ministry of Environment and Forestry.

Time scale: 30 days

Action taken by: Teoman Gunseoglu (Owner)

3. Description of non-compliance:

 \boxtimes NC against ETI/Additional Elements \boxtimes NC against Local Law It was noted that packaging and waste declarations were not available in the company.

Partial Follow Up audit on 19 Aug, 2020 APPROPRIATE ACTION TAKEN Follow up Status: Closed

The waste disposal contracts were seen. Acceptable

Local law:

Waste Management Regulation Article 9-ğ) To complete, approve, print out and keep a copy of the waste declaration form using the online applications prepared by the Ministry by the end of March at the latest starting from January every year, including the information for the previous year, and keeping a copy for five years.

2. Objective evidence observed:

Document review Document review

3. Objective evidence observed:

Document review Document review

Date: Jan 10, 2020 / 19.8.2020 Sedexglobal.com

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Additional Elements requirement:

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

Recommended corrective action:

It is recommended that factory management adopt practices and a control to ensure that waste declaration is obtained from Ministry of Environment and Forestry.

Time scale: 30 days

Action taken by: Teoman Gunseoglu (Owner)

Observation:		
Description of observation:	Objective evidence observed:	
None Observed	Not Applicable	

Good Examples observed:		
Description of Good Example (GE):	Objective evidence observed:	
None Observed	Not Applicable	

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Audit company: Bureau Veritas CPS Report reference: 10200071998/ 10202181273 Date: Jan 10, 2020 /19.8.2020



Other findings

Other Findings Outside the Scope of the Code

None observed

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None observed

Date: Jan 10, 2020 / 19.8.2020 Sedexglobal.com

Audit company: Bureau Veritas CPS

Report reference: 10200071998/10202181273



Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x



Photo Form

Overview







Factory overview

Production

Alarm button







Fire Extinguisher

First aid kit

Notice Board







Lunch hall

Grievance box

Attendance recoding system





NC Photo





5.1



For more information visit: <u>Sedexglobal.com</u>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP

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